FORMULA 1 · HEINEKEN
LAS VEGAS GRAND PRIX
2026

LOGISTICS & DELIVERIES

DELIVERY PORTAL · DEDICATED PADDOCK LOCATIONS

Bulk Delivery & Telehandler Guide

For DHL, RPM and DO&CO

Introduction

The F1 Las Vegas Grand Prix delivery portal lets DO&CO, RPM and DHL book deliveries in bulk to their own dedicated Paddock spaces, and add telehandler service into the Paddock Club with those deliveries.

Service	Available
Deliveries	October 19 – November 27, 2026
Telehandler service (Paddock Club)	October 26 – November 16, 2026, 06:00–20:00 daily (last window 18:00–20:00 on November 16). LVGP has published separate blackout periods and completion deadlines; those still apply.

This guide does not replace the main delivery guidelines. It covers the extra provisions for these three vendors, so that DO&CO, RPM and DHL can:

- Book deliveries into their own dedicated Paddock spaces
- Book bulk deliveries with telehandler service correctly
- Book telehandler service in bulk without booking deliveries
- Drop containers or trailers and have their spaces blocked (DHL and RPM only)

Booking portal	https://f1lvgpdeliveries.com
Bulk upload instructions	https://f1lvgpdeliveries.com/user-guides/03-Bulk-Upload.html

Primary US Operations Contacts

Group email	For
F1LVGP-MarshallingYard@twigroup.com	Deliveries, the marshalling yard, and containers or trailers left on site
F1LVGP_LiftingServices@twigroup.com	Telehandler requests, and telehandler errors on a bulk upload

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1. Overview

DO&CO, RPM and DHL each have their own delivery location at the Paddock. These companies can't see or book the general **Paddock / GPP** location in the portal; they can still book every other delivery location.

Portal location	Who can book it	Spaces per 2-hour slot
Paddock / DHL	@dhl.com	10
Paddock / RPM	@rpmel.com	10
Paddock / Do&Co	@doco.com	2

The dedicated spaces keep the same delivery hours as Paddock / GPP, in 2-hour slots. They allow:

- Bulk truck deliveries
- Trailer and container drop-offs, with the spaces blocked while they stay on site (DHL and RPM only)
- Telehandler service into the Paddock Club, booked with a delivery or on its own
- Priority access to telehandler services

> **Log in with your company email.** Every delivery must be pre-booked at f1lvgpdeliveries.com by a user registered and verified with an **@doco.com**, **@rpmel.com** or **@dhl.com** address. Any other email address won't see the dedicated spaces.

2. Delivery Scheduling Requirements

Book every truck in the portal, either one at a time or with a bulk upload. Each booking needs:

- Truck size (under or over 30 ft) and shipping, trucking and receiving details
- Delivery location: **Paddock / DHL**, **Paddock / RPM** or **Paddock / Do&Co**
- An available time slot
- Telehandler service, if needed. Truck unloading/loading is not booked for these locations.

Each booking gets a confirmation number, sent by email with the confirmation PDF. Drivers must have it on arrival.

Routing

All vehicles check in at the marshalling yard first. From there, DHL and RPM use **Gate D1** and DO&CO uses **Gate C**. During the Koval closure (from November 14) the marshalling yard will direct drivers on the route in use.

3. Trailer & Container Drop-Off Rules (RPM, DHL)

RPM and DHL may leave containers or trailers in their dedicated Paddock spaces. DO&CO does not drop containers.

1. When a container or trailer is left on site, DHL or RPM tells the marshalling yard staff.
2. The marshalling yard notifies the PM, who blocks the occupied delivery spaces in the portal so they can't be overbooked.
3. The spaces stay blocked until the container is collected.
4. When it is collected, DHL or RPM tells the marshalling yard, and the PM releases the block straight away.

> **No containers or trailers can be left during the Koval closure.** These dedicated spaces can't be blocked from November 14, 00:01 to November 23, 17:00, or 07:00–17:00 on November 24 and November 25.

4. Telehandler Service (Paddock Club Levels 2 & 3)

DO&CO, RPM and DHL book telehandler service only; truck unloading/loading is not offered at the dedicated locations. There are three ways to book it:

How	When to use it
Telehandler bulk upload (section 6)	Many telehandler requests at once, **without booking deliveries**.
Delivery bulk upload (section 5)	Deliveries in bulk, each with an optional telehandler that starts when the delivery window ends.
Lifting & Telehandler Service form	A single telehandler request. Linking a delivery confirmation number is optional.

- **Please submit bulk bookings by October 19.**
- **You don't need a delivery.** DHL, RPM and DO&CO can book telehandler service on its own. A delivery confirmation number can still be added to link the two, but it is never required.
- **Where the lift goes (required):** give either
  - **a suite: PC201–PC211** (level 2) or **PC301–PC315** (level 3). The suite number sets the East or West access point closest to it, or
  - **an access point: PC200** (2nd Floor West), **PC299** (2nd Floor East), **PC300** (3rd Floor West) or **PC399** (3rd Floor East).

  On the booking forms, pick it from the **Suite or Access Point** list. In a CSV file, enter it in the `suite_number` column.
- Roof-level suites (PC401–PC403) are crane access only. Arrange those with Megan Geier at LVGP.
- Service runs October 26 – November 16, 2026, 06:00–20:00, in 2-hour windows.

Paddock Club access points and suites

Access point	Side	Access point code	Suites at this access point
2nd Floor West	Level 2, towards Koval Ln	**PC200**	PC206–PC211
2nd Floor East	Level 2, towards Turns 1 and 2	**PC299**	PC201–PC205
3rd Floor West	Level 3, towards Koval Ln	**PC300**	PC307–PC315
3rd Floor East	Level 3, towards Turns 1 and 2	**PC399**	PC301–PC306

Use the special instructions to describe the exact drop point.

Telehandler capacity

- Two bookings in the same time slot must use different access points.
- Capacity counts earlier rows in the same upload.

5. Bulk Upload: Deliveries (with optional telehandler)

Use this to book **deliveries** in bulk. Each row is one truck; add the telehandler columns to a row to book a telehandler with that delivery. The telehandler starts when the delivery window ends, so the delivery must end by 18:00.

1. Log in at f1lvgpdeliveries.com with your company email and click 📋 **Bulk Booking** on the home page.
2. Download the **delivery template** for your location (below). Keep `location` exactly as written in the template, for example `Paddock / DHL`.
3. Fill in one row per truck (minimum 5 rows per file) and save the file as CSV.
4. Upload the file. The portal checks every row and lists anything to fix before you continue.
5. Click **Proceed To Bookings**. Each delivery gets a confirmation number by email, and the results screen shows any row that couldn't be booked.

⇩ Paddock / DHL delivery template **⇩ Paddock / RPM delivery template**

⇩ Paddock / Do&Co delivery template

Each delivery template has five example rows (the minimum), two with a telehandler. Replace them with your own deliveries.

Telehandler columns in the delivery file

Column	What to enter
`lifting_services`	`telehandler`. Leave blank, with the other telehandler columns, on rows that need no telehandler.
`suite_number`	Required for telehandler. A suite, `PC201` – `PC211` or `PC301` – `PC315`, or an access point: `PC200`, `PC299`, `PC300` or `PC399` (see section 4). The access point is filled in from it.
`estimated_duration`	Estimated hours needed (optional)
`cargo_description`	What is being lifted (optional)
`total_pieces`, `total_weight`	Number of pieces, and the weight of the heaviest piece in lbs (optional)
`special_instructions`	Anything the lifting team should know, such as the exact drop point (optional)

> **If a row's telehandler can't be booked** (for example, the time slot is already taken), that row's delivery isn't booked either, and the portal shows why. The other rows still go through. Change the time and upload that row again, or use the telehandler bulk upload in section 6.

6. Bulk Upload: Telehandler Service Only (no deliveries)

Use this to book **telehandler service on its own**, many requests at once, without booking or linking deliveries. Each row is one telehandler request.

1. Log in at f1lvgpdeliveries.com with your company email and click **Telehandler Bulk Upload** on the home page. This card appears only for DHL, RPM and DO&CO accounts.
2. Download the **telehandler template** for your location (below, or from the upload screen).
3. Fill in one row per telehandler request and save the file as CSV. There is no minimum number of rows, and up to 200 per file.
4. Upload the file. The portal checks every row (date, time window and suite / access point) and lists anything to fix.
5. Click **Book Telehandler Requests**. The results screen shows a confirmation number for each booked row, and the reason for any row that couldn't be booked.
6. One confirmation email lists every booked request, with a copy to the lifting services team.

⇩ Paddock / DHL telehandler template **⇩ Paddock / RPM telehandler template**

⇩ Paddock / Do&Co telehandler template

Columns in the telehandler file

Column	What to enter
`service_date`	YYYY-MM-DD, October 26 – November 16, 2026 (required)
`time_window`	One 2-hour window: `06:00-08:00`, `08:00-10:00`, `10:00-12:00`, `12:00-14:00`, `14:00-16:00`, `16:00-18:00` or `18:00-20:00` (required)
`suite_number`	Required. A suite, `PC201` – `PC211` or `PC301` – `PC315`, or an access point: `PC200`, `PC299`, `PC300` or `PC399` (see section 4). The access point is filled in from it.
`delivery_confirmation_number`	Optional. Leave blank, or enter one of your delivery confirmation numbers on the same date to link the two.
`contact_name`, `contact_phone`, `contact_email`	On-site contact for the lift (optional)
`estimated_duration`	Estimated hours needed (optional)
`cargo_description`, `total_pieces`, `total_weight`	What is being lifted, the number of pieces, and the weight of the heaviest piece in lbs (optional)
`special_instructions`	Anything the lifting team should know, such as the exact drop point (optional)

> **If a row can't be booked** (for example, the window is already taken), it is listed with the reason and the other rows still go through. Fix those rows and upload them in a new file, or email F1LVGP_LiftingServices@twigroup.com.

7. Managing Your Telehandler Requests

Every telehandler request, however it was booked, appears in the portal under **My Bookings → My Lifting Requests**. Up to the day before the service date you can:

- **Update** the cargo details (description, pieces, heaviest weight, dimensions), the estimated duration and special instructions.
- **Link a delivery** by adding its confirmation number, if it isn't linked yet. Linking doesn't change the telehandler time.
- **Cancel** the request. A cancellation email is sent to you and the lifting services team.

The lifting services team is emailed about every change. To change a date, time window, access point or suite, or to make a change on the day of service, email F1LVGP_LiftingServices@twigroup.com.